



For all kinds of music

Hello!

H29 Children's 4G Talk Watch User Manual

Dear AWEI User,

Thank you for choosing AWEI product. Your choice is crucial for us, which means AWEI has added a new user. Hope that we will bring you a good experience through our products and services. Also hope you will put forward the good advice and suggestions by official customer hotline, Weibo and Wechat in the process of product experience, which can help AWEI to constantly improve product and service.

AWEI sales team

If you encounter any problems in the using product, please refer to service process. Your support is our strongest power, also your recognition and evaluation are a great encouragement to AWEI. Thank you!

Introduction

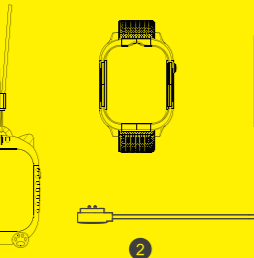
Thank you very much for using AWEI-H29 Kids 4G Talking Watch, please read this manual in detail before using this product.

Warning

Consult your doctor before starting a new exercise program. Although the watch can monitor your heart rate, it cannot be used for any medical purpose, it is only to help people live a healthier life, remember to consult a doctor before starting any exercise and diet plan.

Accessories List

- 1X Smart Watch, 1X USB Charging Cable, 1X Silicon Case, 1X User Manual



Introduction

Installing the SIM card

(Please turn off the watch and disconnect the charging device before loading/removing the card), then unscrew the screws on the SIM card slot cover (some models do not have screws), remove the card slot cover, devices with a card holder against the direction of the card holder notch to put the SIM card chip face to screen into the card holder, and then insert the card holder into the device, (devices without a card holder will be inserted with the SIM card chip face to the screen, notch direction please insert the card according to the direction introduced on the protection film or contact customer service personnel for advice after insertion), then cover the card slot cover, tighten the screws (some models directly push the card slot cover into the machine in accordance with the direction of removal and press it tightly). (Note: Inserting the card in the wrong direction may result in not reading the card or damage to the watch).

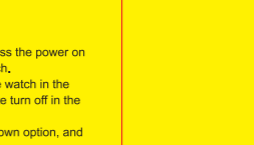
On/Off

Power on: When the watch is turned off, long press the power on button for about 3-5 seconds to turn on the watch. Turn off the watch: You can choose to turn off the watch in the setting page of the watch terminal or click remote turn off in the parent's Cellphone app terminal to operate. Mode 1: Enter the setting page, select the shutdown option, and click to confirm the shutdown; Mode 2: If the watch is connected to the Internet or the interface of the watch cannot be operated, it can be turned off by the remote shutdown function of the APP; Mode 3: Without inserting the card, long press the power on/off button, pop up and click to confirm the shutdown.

Introduction

Charging the watch

When the watch indicates that the battery is low, it is time to charge the watch. Connect the magnetic charging cable and the screen shows charging disabled, indicating that the device is charging. When the display shows full, it indicates that charging is complete. When the battery level is lower than 15%, the watch can only answer phone calls (other functions can not be used). (Note: prohibited when the watch is charging). 2. Attach the magnetic connector (small end) of the magnetic charging cable to the charging notch on the back of the watch in the correct way. Note: The magnetic charging cable connector and the charging port of the watch contain magnets, please do not contact with other metals, in order to avoid short-circuiting and damage.

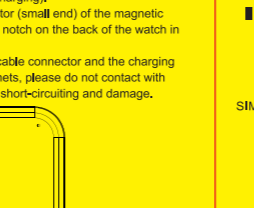


\*This product is not equipped with an adapter for sale, the adapter is equipped by the consumer, if the consumer uses a power adapter for power supply, he/she should purchase a power adapter that meets the requirements of the corresponding safety standards or a power adapter that has been certified by CCC.

Introduction

Key introduction

Support base station, WIFI positioning: APP map to view real-time location. Footprint: You can view the historical track in APP. Safe area: You can set 3 safe fences in APP, the watch will have alarm notification when leaving the fence range in APP. Weather forecast: The watch can automatically update local weather information, in the first level interface, slide up from the bottom to enter the weather interface. Contacts: The watch can set up to 15 numbers, set the numbers in APP. Dialpad: The watch can dial numbers independently, the switch setting in APP can turn on or off the function.



Mode 1: Use parents' Cellphone to scan the QR code below to download the watch APP "Safe Guard" or "Safe Guard 2" and install it; "Security Guard 2" is the upgraded version of "Security Guard", the operation is similar, but "Security Guard 2" has richer functions).

Introduction

Watch Features

Main chip: ASR3603C. Screen size: 1.83" IPS. Battery capacity: 600mAh. Usage time: 7-10 days. Waterproof class: IP67. Charging voltage: 5V.

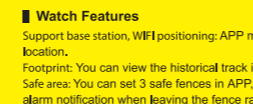


Stopwatch: Allows time calculations. Calculator: Allows simple math calculations. Family members: Shows all the family members' accounts that have been bound to the watch. Working Mode: 3 working modes (normal mode, power saving mode, hibernation mode), default hibernation mode. Dial Modification: In the dial interface, long press the interface to switch different styles of dials, (Individual models are not supported). Love heart: Parents can set the number of love for the watch in APP terminal, the number of love can only be displayed in the electronic dial interface. Remote shutdown: The watch can be shut down remotely through APP after it is turned on and working normally. Remote restart: APP terminal can send message to the watch, the watch will restart automatically.

Introduction

Parameter function

Specifications: Android 5.0 or later, IOS9.0 or later.

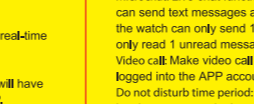


Supervised by H.K. Yale International Co., Ltd. Produced by Shenzhen Yale Electronics Co., Ltd. Factory Add: 4th Floor, Building 2, Yujingtai Industrial Park, Huaxing Road, Longhua District, Shenzhen, China.

Introduction

Products after-sales service

Customer service hotline/ Fax: Hotline: 400-998-3899. Cooperation mailbox: yale@awei.hk. After-sales service: service@awei.hk. For more information please visit: www.awei.hk



1. 7 Days Refund Policy. A. Guarantee of Refund: Within 7 days since the date of purchase, the manufacturer promises to refund if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded). B. Refund Procedure: Please take the product, whole set of package and original invoice to (or please freight pre-paid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should refund the money to the user paid for the product.

Introduction

Products after-sales service

2. 15 Days Replacement Policy. A. Guarantee of Replacement: Within 15 days since the date of purchase, the manufacturer promises to replace if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded). B. Replacement Procedure: Please take the product, whole set of package and original invoice to (or please freight pre-paid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should replace the product and issue a new invoice to the user. Freight arrangements please check with the shop you contact.

Introduction

Twelve-Month Warranty Policy

3. Twelve-Month Warranty Policy. A. Guarantee of Refund: Within 7 days since the date of purchase, the manufacturer promises to refund if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded). B. Refund Procedure: Please take the product, whole set of package and original invoice to (or please freight pre-paid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should refund the money to the user paid for the product.

Introduction

Maintenance

It is recommended to wear and maintain according to the following 3 points: 1. Keep the product clean. 2. Keep the product dry. 3. Please wear the product correctly. \* For stains that are not easy to remove, it is recommended to scrub with alcohol.

Safety Instructions

1. Although smart watch can detect real-time dynamic heart rate, they cannot be used for any medical purposes. 2. Do not place the device and its accessories in an area with too high or too low temperature, otherwise it may cause the device to malfunction, catch fire or explode. 3. Avoid strong impact or vibration on the product, so as not to damage the equipment and its accessories and cause equipment failure. 4. Do not disassemble or modify the equipment and accessories without authorization, please contact the after-sales service when the equipment fails. 5. If the equipment is not used for a long time, please make sure to recharge it once every three months.

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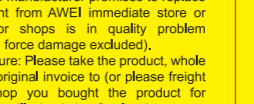


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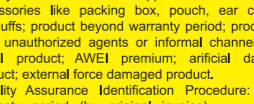


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AWEI Warranty Card (please fill this carefully)

Table with 4 columns: Model No., User Name, Address, Seller, Seller Tel, Seller Add, Date of purchase, Date for Maintenance, Damage situation, Maintenance time, Remark.



For all kinds of music

# 您好!

## H29 儿童4G通话手表 使用说明

### 介绍

尊敬的awei用户：  
感谢您选用awei产品！您的选择对于我们至关重要，这意味着awei又增加了一名新用户。希望通过我们的产品和服务，为您带来上佳的体验。也希望您在产品体验过程中，通过官方客户热线、微博、微信、等提出好的意见和建议，帮助awei不断完善产品和服务。

如果您在产品使用过程中遇到任何问题，请参照服务流程，方便、快捷地获取帮助。您的支持是我们成长的动力，您的每一次认可和评价都是对awei莫大的鼓励。谢谢！

用维营销团队

### 介绍

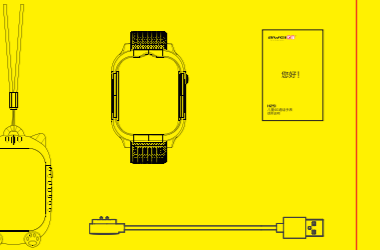
非常感谢您使用awei H29 儿童4G通话手表，在使用本产品之前，请仔细阅读本手册。

### 警告

开始新的运动项目之前请咨询您的医生。手表尽管可以监测您的心率，但不能用作任何医疗用途，它只是为了帮助人们更健康的生活，切记在开始任何运动和饮食计划前咨询医生。

### 附件清单

- 1X 智能手表
- 1X USB充电线
- 1X 说明书
- 1X 硅胶套



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### 介绍

**■ 安装 SIM卡**  
(装/取卡前请先将手表关机并断开充电装置)，然后将SIM卡槽盖上的螺丝拧下(部分机型无螺丝)，取下卡槽盖。带卡托的设备对照卡托缺口的方向把SIM卡芯片面朝屏幕放入卡托，再把卡托插入设备。(无卡托的设备将SIM卡芯片面朝屏幕，缺口朝向请按保护膜上介绍的方向插入或联系客服人员进行咨询后插入)，然后盖上卡槽盖，拧紧螺丝(部分机型直接把卡槽盖按照取出方向推进机器按紧即可)，(注意：插卡方向插错可能会导致不读卡或损坏手表)。

### ■ 开/关机

**开机:**手表关机情况下，长按开机键3-5秒左右可以开机。  
**关机:**可在手表端设置功能页面里面选择关机或者在家长手机APP端点击远程关机进行操作。  
方式一:进入设置内页，选择关机选项，点击确认关机；  
方式二:联网情况或手表界面不能操作情况下，可通过APP的远程关机功能进行关机；  
方式三:不插卡情况下，长按电源/关机键，弹出并点击确认关机。

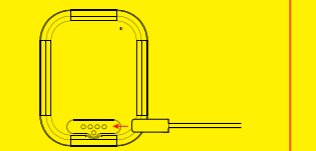
### ■ 给手表充电

当手表提示电量低时，就需要及时对手表进行充电了。接入磁吸充电线，屏幕显示充电禁用，表明设备正在充电。  
显示已充满时，则表示充电已完成。  
电量低于15%时，手表只能接听电话(其它功能无法使用)，(注意：手表充电时禁止使用)。

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### 介绍

2.将磁吸充电线的磁吸接头(小头一端)按正确方式吸附在手表背面的充电凹槽上。  
注意：磁吸充电线接头和手表充电接口内均含有磁铁，请勿与其他金属接触，以免短路导致损坏。



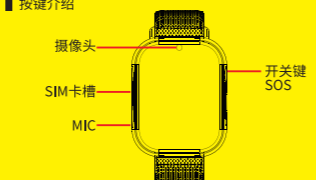
\*本产品不配备适配器销售，适配器由消费者自行配备；消费者若使用电源适配器供电，则应购买配套使用满足相应安全标准要求的电源适配器或者是获得CCC认证的电源适配器。

手表不能开机或不能充电时，请按以下步骤操作：  
① 用干软布清洁手表和磁吸充电线的金属接触点，使手表与充电线触点良好接触。  
② 长按手表开机键20秒左右，重新激活手表电池。  
③ 可能手表电量过低需要持续充电1小时左右，屏幕才会有充电显示，待手表充满电后，再开机使用。

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### 介绍

### ■ 按键介绍



### ■ 下载APP

方式一:使用家长智能手机扫描下方二维码下载手表APP“安全守护”或者“安全守护2”，并进行安装；  
“安全守护2”是“安全守护”的升级版，操作相似，“安全守护2”功能更丰富。  
方式二:APP下载二维码也可以在手表的设备信息或绑定信息界面里面找到；



注意：若微信或者QQ扫描二维码无法下载，请使用其他扫码工具扫描下载，或安卓手机在腾讯应用宝等安卓市场搜索下载，苹果手机在APP STORE 搜索下载APP“安全守护”或“安全守护2”

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### 介绍

**■ 手表功能介绍**  
**支持基站、WiFi定位:**APP地图查看实时位置。  
**足迹:**在APP里可查看历史轨迹。  
**安全区域:**在APP里可设置3个安全围栏，手表离开围栏范围APP会有报警通知。  
**天气预报:**手表可自动更新当地天气信息，在一级界面下，从底部往上滑，进入天气界面。  
**通讯录:**手表最多可以设置15个号码，在APP里设置号码。  
**拨号盘:**手表可自主拨号，APP里的开关设置可开启或关闭该功能。  
**SOS:**设置3个紧急求救联系人号码。手表在紧急情况下按下SOS按键(开机键)3秒左右后报警，循环拨打3个号码。无人接听时，循环拨打两轮结束。  
**短信提醒设置:**可以控制手表是否打开相关报警信息的短信功能(短信正常收费)。  
**拒接陌生来电:**开关打开后，陌生号码不能打入手表，只有亲情号码可打入；开关关闭后，任一号码均可打入手表(电话卡等限制除外)。  
**闹钟:**在APP里可设置3个闹钟。  
**相机:**可进行拍照。  
**相册:**保存拍照的照片，照片可进行删除或可进行上传APP。

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### 介绍

**微聊:**与APP端的即时聊天功能；APP端可发送文字信息和15s的语音信息给手表，手表只能发送15s的语音信息。手表一次只能读取1条未读信息。  
**视频通话:**与已经绑定手表的APP账号登录的手机进行视频通话。  
**免打扰时段:**可设置4个时段，手表在时段内屏蔽所有电话及其他声音。  
**设置:**更换表盘、音量调节(媒体音量、闹钟音量、铃声音量、开关机铃声音量)、亮度调节、时间与日期、volte开关、关机、关于设备(型号/代号、版本号、IMEI)  
**速算:**速玩游戏；该游戏难度分为“简单、一般、困难”三个等级。可在界面点击设置按钮进行设置。  
**秒表:**可进行时间计算。  
**计算器:**可进行简单的数学计算。  
**家庭成员:**显示所有绑定过手表的家庭成员账号。  
**工作模式:**3种工作模式(正常模式、省电模式、休眠模式)，默认休眠模式。  
**表盘修改:**在表盘界面，长按界面可切换不同风格的表盘。(个别机型不支持)  
**爱心:**家长可在APP端给手表设置爱心数，爱心数只能显示在电子表盘界面。  
**远程关机:**手表开机正常工作后可通过APP远程关机。  
**远程重启:**APP端可发送信息给手表，手表自动重启。

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### 参数功能

**■ 产品参数**  
主芯片:ASR3603C  
屏幕尺寸:1.83英寸IPS  
电池容量:600mAh  
使用时间:3-7天  
防水等级:IP67  
充电电压:5V

**■ 系统要求**  
安卓5.0及以上版本  
IOS9.0以上版本

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### 介绍

**■ 日常保养**  
建议按照以下3点佩戴和保养：  
1.保持产品清洁  
2.保持产品干燥  
3.正确使用产品  
\*对于不易去除的污渍，建议用酒精擦拭

**■ 安全须知**  
1.虽然智能手表可以检测实时动态心率，但它们不能用于任何医疗目的。  
2.请勿将设备及其附件放置在温度过高或过低的地方，否则可能导致设备故障、起火或爆炸。  
3.避免对产品产生强烈的冲击或震动，以免损坏设备及其附件，引起设备故障。  
4.请勿擅自拆卸或改装设备及配件，设备出现故障请联系售后服务人员。  
5.如果设备长期不使用，请确保每三个月给设备充电一次。

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### 介绍

香港雅乐国际有限公司 监制  
深圳市雅乐电子有限公司 出品  
厂址:中国深圳市龙华区大浪裕景泰科技工业园

消费者服务热线/传真:  
服务热线:400-998-3899  
合作邮箱:yale@awei.hk  
售后服务:service@awei.hk

获取更多信息请访问:  
www.awei.hk



官方微信真真伪

国外社区:  
twitter : https://www.twitter.com/Aweiglobal  
facebook : https://www.facebook.com/aweiproducts  
instagram : https://www.instagram.com/awei\_official

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### 产品服务指南

一、七天包退细则  
A.包退原则:用户在awei直属专营店或经awei授权的分销店所购买的产品，自购买之日起7天内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包退货。  
B.退货流程:用户将产品、包装和票据完整地拿到(或自费邮寄到)购买地点给卖家检测——卖家按质保鉴定规则检测，鉴定该产品属产品质量问题——卖家退还用户购买产品时所付的费用。

二、十五天包换细则  
A.包换原则:用户在awei直属专营店或经awei授权的分销店所购买的产品，自购买之日起15天内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包换货。  
B.换货流程:用户将产品、包装和票据完整地拿到(或自费邮寄到)购买地点给卖家检测——卖家按质保鉴定规则检测，鉴定该产品属产品质量问题——卖家为用户更换货品并开具新票据。

三、十二个月包修细则  
A.包修原则:用户在awei直属专营店或经awei授权的

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### 产品服务指南

分销店所购买的产品，自购买之日起十二个月内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包修。  
B.包修流程:用户将产品、包装和票据完整地拿到(或自费邮寄到)购买地点给卖家检测——卖家按质保鉴定规则检测，鉴定该产品有产品质量问题——卖家填写产品质量保卡并盖公章——卖家将产品邮寄给厂家维修——厂家维修好邮寄给卖家——卖家通知用户取货。

四、质保鉴定规则  
A.无质保产品:包装盒、收纳袋、耳机夹、耳套等附属部件；不在三包期内的产品；非awei授权或非正规渠道所购买的产品；非awei正品；赠品；被人为损害的产品；被外力损害的产品。  
B.质保鉴定:查三包期(以票据为证)——查正品(进awei官方网站查防伪编码)——查产品损坏情况(有无明显人为造成的破损、有无被水、火、化学物品或重物损害的痕迹)——查产品质量(在符合产品使用的情况下测试效果是否与产品描述相符)——查购买渠道(限厂家查证)。

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### 产品服务指南

### awei产品保修卡 (请认真填写完整)

产品型号	条形码	
用户名字	用户电话	
用户住址		
商家名称	商家电话	
商家地址		
购买日期	报修日期	
损坏情况	维修时间	
备注		

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